

November 2022

## Dear Merit Customer,

Our mission at Merit Medical is to understand your needs and innovate and deliver technologies that support your care for patients. As your partners in patient care, we are committed to keeping you informed of potential supply challenges. Due to the pandemic-related global shortage of PTFE, we anticipate we will temporarily be unable to supply a subset of the One Snare® System products. If the desired product code becomes unavailable, we encourage you to consider our recommended alternative products for your patients' needs as we seek to minimize the impact of this back order on patient care worldwide.

On Back Order	Snare Working Diameter (mm)	Snare Length (cm)	Catheter Size (F)	Alternate Products	Snare System	Snare Working Diameter (mm)	Snare Length (cm)	Catheter Size (F)
ONE400	4	175	2.3–3	EN1003004	EN Snare®	2–4	175	3.2
ONE500	5	120	4	EN1003008	EN Snare®	4–8	175	3.2
ONE700	7	175	2.3–3	EN1003008	EN Snare®	4-8	175	3.2
				EN2006015	EN Snare®	9–15	120	6
ONE1000	10	120	4	EN2006010	EN Snare®	6–10	120	6
				ONE1500	ONE Snare®	15	120	6
ONE1001	10	65	4	EN2006015	EN Snare®	9–15	120	6
ONE1001	10	65	4	ONE1500	ONE Snare®	15	120	6

We are dedicated to delivering solutions to healthcare partners and providing the highest-quality products and service for the care of your patients. Please contact your Merit Sales Representative or Customer Support\* for updates on availability or should you have any questions. We appreciate your business, continued support, and understanding.

\*See page 2 for the customer service contact details within your region.

Sincerely,

Jodie Love

Vice President, Marketing - EMEA





Country	Phone Line Name	E-mail	Tel Phone
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Belgium	Belgium Dutch	beneluxorders@merit.com	0800 72 906
Belgique	Belgium French	beneluxorders@merit.com	0800 73 172
Denmark	Denmark	nordics@merit.com	80 88 00 24
Finland	Finland	nordics@merit.com	0800 770586
France	France	ventes@merit.com	0800 91 60 30
Germany	Germany	bestellungen@merit.com	0800 1820871
Ireland	Ireland	irelandorders@merit.com	1800 553 163
Italy	Italy	italyorders@merit.com	800 897 005
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