



Cardinal Health Ireland Unlimited Company
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Date: 13th January 2023

Dear Valued Customer,

Cardinal Health would like to inform you that we are carrying out a system upgrade between January 26th and 29th.

As a result, we will be unable to ship orders for a number of days. Please see below the final receipt times of orders to ensure shipment before the system upgrade begins.

- Medical Solutions orders: Wednesday, January 25th at 12.00 CET/11.00 GMT
- Cordis orders: Thursday, January 26th, 10.00 CET / 9.00 GMT

Orders received after this time will be processed on Monday, January 30th.

We would ask that you place any orders required in advance of these times to ensure that you are not impacted by stock shortages during the freeze period.

Our customer services team will be available during this time period to answer all queries, please also reach out on uk@cs.cardinalhealth.com should you have any additional queries.

Cardinal Health would like to apologise for any inconvenience this may cause you.

Kind Regards,

Gillian Doyle

A handwritten signature in black ink that reads "Gillian Doyle".

Director, Supply Chain EMEA
Cardinal Health