



## Urgent Field Safety Notice

### Proclaim™ XR SCS and Proclaim™ Elite SCS System (Model Numbers 3660, 3662)

UDI 05415067031419, 05415067031426, 05415067020192, 05415067020222

### Proclaim™ DRG Neurostimulation System (Model Number 3664)

UDI 05415067020215

### Infinity™ DBS System (Model Numbers 6660, 6662)

UDI 05415067030016, 05415067030023

July 2023

Dear Doctor,

Abbott is sharing important information about the use of Proclaim™ XR SCS System, Proclaim™ Elite SCS System, Proclaim™ DRG Neurostimulation System, and Infinity™ DBS Systems. The purpose of this communication is to remind health care providers about use of the magnetic resonance imaging (MRI) mode feature on these systems and the associated risks related to inability to exit MRI mode, including the potential need for implantable pulse generator (IPG) replacement surgery to restore therapy.

During standard use, a Bluetooth® paired Patient Controller is used to place a patient's implantable pulse generator in MRI mode, which in turn disables the delivery of therapy. Upon completion of the MRI, the paired Patient Controller is then used to exit MRI mode and allow therapy to resume.

Abbott has received complaints from patients who are unable to exit MRI mode, as their Patient Controller has lost the ability to connect or communicate with their IPG while in MRI mode. Situations where this has occurred include where the user deleted the Bluetooth® pairing, lost or disabled their Patient Controller, or upgraded the iOS<sup>®</sup> software on their Patient Controller while in MRI mode.

A Clinician Programmer is required to be paired to the IPG for initial programming. When available, a Clinician Programmer previously paired with the patient's IPG can be used to exit MRI mode. If there is no previously paired Clinician Programmer available, this will result in the inability to exit MRI mode. In these instances, an additional surgery would be required to replace the IPG to restore therapy. The overall worldwide occurrence rate of this issue is 0.06%; 0.03% have resulted in loss of therapy and additional surgery to date. Based on these occurrences, Abbott previously updated the Patient Controller Instruction for Use to remind the patient to not delete the paired Bluetooth® connection between their IPG and the Patient Controller.

#### Next Steps:

Per Abbott's Instructions for Use, patients are advised to contact their physician before having an MRI to discuss all critical information regarding MRI scans and MRI mode. In alignment with the Clinician Programmer and Patient Controller Instructions for Use, Abbott recommends physicians to do the following to reduce the risk of loss of therapy and the need for IPG replacement surgery to restore therapy:

- *For Patient Controller*, advise the patient not to delete the paired Bluetooth® connection between their IPG and the Patient Controller and to not alter, damage or lose their Patient Controller while the IPG is in MRI mode.
- *For Clinician Programmer*, maintain the paired Bluetooth® connection between the IPG and the Clinician Programmer by avoiding deletion of the pairing and disabling automatic iOS<sup>®</sup> software upgrades from the iOS<sup>®</sup> Settings.
- *For questions about this issue or to report patients who are unable to exit MRI mode*, please contact your local Abbott representative for assistance.



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Neuromodulation  
Abbott  
6901 Preston Road  
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USA

Adverse reactions or quality problems experienced may be reported directly to Abbott. Should you have any questions about this notice, please contact your local Abbott Representative.

Abbott is committed to providing the highest quality products and support. We apologize for any inconvenience this may cause you and your patients, and we appreciate your support in ensuring patient safety and customer satisfaction.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Tabion'.

Carolyn Tabion  
Divisional Vice President, Quality  
Neuromodulation  
Abbott