

## Notice: Solventum Juechen to Zulpich Distribution Center Transition Update

**Date: October 07, 2025**

Dear Valued Customer,

As we continue progressing through the transition associated with our separation from 3M, we would like to provide an important update regarding the relocation of Solventum's distribution center from Jüchen to Zülpich, Germany.

During this transition we encountered some unforeseen challenges.

To address these challenges and strengthen our operational resilience, we have taken several proactive steps:

- **Daily performance monitoring**, with rapid issue resolution through robust tier processes and dedicated specialist teams. Performance metrics are being reviewed at the highest levels of the organization.
- **System enhancements** led by subject matter experts to improve response times, documentation accuracy, and outbound processing.
- **Close collaboration with our logistics partner, Fiege**, to align their warehouse management system with our ERP and refine operational workflows.
- **Upskilling of warehouse personnel**, enabling on-site functional experts to support Solventum operations.
- **Engagement with external consultants and ERP owners**, including on-site system monitoring, resulting in significant improvements in update implementation speed.
- **Inventory reallocation** to mitigate supply impacts and reroute replenishments from manufacturing sites.
- **Daily order repointing** to optimize inventory allocation.
- **Deployment of a new shipment tracking tool**, significantly enhancing visibility of order status and shipment progress.

We are pleased to inform you that all these steps have helped to reduce the delay in shipments.

To further reduce the impact of this transition in Sweden, we are working closely with our logistics partners. We are also working to ensure we can share up-to-date information with our customers to support their planning around placing Solventum orders.

Therefore, we anticipate a significant improvement over the course of this month.



We sincerely appreciate your continued patience and understanding. Please be assured that we are working diligently to complete this transition efficiently. Your support is greatly valued, and we remain committed to delivering the high level of service you expect from Solventum.

Best regards,

A handwritten signature in blue ink, appearing to be 'LS' or 'Laszlo Svinger'.

Laszlo Svinger

Vice President, Global Commercial Operations

Solventum